



**OFFICE OF THE SHERIFF  
COUNTY OF NIAGARA**

5526 Niagara Street Ext.  
P.O Box 496  
Lockport, New York 14095-0496

**Michael J. Filicetti**  
*Sheriff*

**Michael P. Dunn**  
*Undersheriff*  
(716) 438-3370

## **MEDIA RELEASE**

<b>INCIDENT TYPE:</b>	<b>10-DIGIT DIALING TRANSITION</b>
<b>LOCATION:</b>	<b>NIAGARA COUNTY SHERIFF'S OFFICE</b>
<b>MUNICIPALITY:</b>	<b>Town of Lockport</b>
<b>DATE/TIME:</b>	<b>10/7/2021 at 1400 hours</b>

### **INFORMATION:**

Sheriff Michael J. Filicetti along with the Niagara County Police Chiefs would like to remind residents that the 10-Digit Dialing Transition is approaching. On October 24th 2021, 10-Digit Dialing will be required for local calls. We encourage you to begin using the three-digit area code on local calls and update your phone contacts.

This transition is needed due to the new designation of 9-8-8 as the Nationwide three-digit Suicide and Mental Health Crisis Lifeline which will be effective on July 16th 2022. Any area code with the 988 prefix must be transitioned to the 10-digit dialing to ensure everyone is able to reach the new crisis lifeline. Effective October 24th 2021, all local calls dialed with only seven digits will be met with a recording stating it cannot be completed as dialed.

Emergency services here in Niagara County and nationwide will not be disrupted. Residents will still be able to reach services using 9-1-1. Other services such as 4-1-1 will also be available as previous.

In addition to requiring a change in dialing habits, this transition will also impact any equipment or software programmed to make seven-digit calls. We recommend you update those phone contact lists, fax machines and alarm systems with a telephone connection, call forwarding setting, speed dialing and voicemail services, to ensure



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the transition runs smoothly for you. We also recommend you update email signatures, stationary and contact information you may have on file with medical offices etc. with your full 10-digit contact information.

The National three-digit 9-8-8 Crisis Lifeline will not be available until July 16th 2022, anyone needing help should use their current contact number of 1-800-273-8255 (1-800-273-TALK).

**ANY ADDITIONAL INFORMATION/DETAILS WILL BE RELEASED AS NECESSARY OR APPROPRIATE**

<b>DEPUTY ASSIGNED:</b>	
<b>OTHER PERSONNEL:</b>	
<b>SUPERVISOR:</b>	<b>SHERIFF MICHAEL J. FILICETTI (NIAGARA COUNTY SHERIFF'S OFFICE), CHIEFS: JOHN FASO (NIAGARA FALLS PD), THOMAS KRANTZ (NORTH TONAWANDA PD) FRANK PREVITE (LEWISTON PD), JAMES SUITOR (TOWN OF NIAGARA PD, VILLAGE OF YOUNGSTOWN PD), STEVEN ABBOTT (LOCKPORT PD), JOHN SWICK (MIDDLEPORT PD)</b>
<b>FIRE COMPANIES:</b>	
<b>AMBULANCE CO.:</b>	
<b>OTHER FIRE/EMS:</b>	
<b>CASE/REF. NO.:</b>	

**ADDITIONAL OR SPECIAL INFORMATION/INSTRUCTIONS:**